

QuickStart
 1 Research Court, Suite 450
 Rockville MD 20850
 877-91 TRAIN
 www.qcseminar.com

<input checked="" type="checkbox"/>	Origination
<input checked="" type="checkbox"/>	Processing
<input checked="" type="checkbox"/>	Underwriting
<input checked="" type="checkbox"/>	Closing
<input checked="" type="checkbox"/>	Post-Closing
<input checked="" type="checkbox"/>	Servicing
<input checked="" type="checkbox"/>	Operations

Quality Control and Compliance Workshop

- Fraud Prevention
- Quality Process
- Regulatory Compliance

Mortgage Quality Control and Compliance Workshop 2009

Tools and Techniques for Mortgage Company Owners, Managers and Compliance Officers

Management Training Workshop - The Practical Guide to Quality Control and Compliance

The current hyper-vigilant regulatory environment has created a need for brokers and lenders to defend themselves against fraud, errors, and misrepresentation. A quality control program defends against repurchase requests, investor suspensions, and state or federal regulatory actions.

Who Should Attend

Company Owners
 Compliance Managers
 Quality Control Supervisors and Managers

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Sponsors

Fraudmit – Quality Control Audits
Oxley and Goldburn Bonding and Insurance
Equifirst – Government Lending



Course Outline – www.qcseminar.com

- 9:00 Registration and Introduction
- 9:15 Problem areas and the need for Quality Process Management
- 9:45 Post Closing Quality Control Audit and Written Plans
 - Sample Quality Control Plan Review Components
 - Conducting internal audits
 - Establishing internal audit standards
 - Managing 3rd Party Providers
- 10:45 Break
- 11:00 Combining Required Audits into a Single Process
 - closed loan financial and state regulation audits
 - pre-funding quality audits
 - federal law compliance audit
 - closing document audit
 - predatory lending/non-traditional loan audits
 - fraud audit
- 12:30 Break
- 1:15 FHA Approval and FHA Audit Standards
 - Closed Loan Audit
 - Random Selection Process
 - FHA Standards
 - Servicing Standards
 - Annual Financial Audit
- 2:00 Implementing Production Quality Control Process
 - Origination Quality Control
 - Predatory Lending
 - Advertising
 - Processing Quality Control
 - Complete Submissions
 - Underwriting Quality Control
 - Closing Quality Control
- 2:30 Break
- 2:45 Production Quality Control Continued – Sample Case
- 3:30 Loss Mitigation
 - Errors and Omissions Insurance
 - Curing and Managing Repurchases
 - Investor Suspension
- 4:00 Question/Answer

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Registration Form – 2009 Series

- Register me for Fairfax, VA
 Baltimore, MD
 Miami, FL
 Norfolk, VA
 Los Angeles
 San Francisco
 Rockville, MD
 Dallas, TX
 June 9
 June 24
 TBD

Name _____
 Company _____
 Address _____
 Phone _____
 E-mail _____

Number of Attendees	_____
Cost (includes texts)	345.00
Total	_____

Payment VISA/MC/AX

Card Number _____
 Expiration _____
 Name on Card _____

Fax to 877-729-4033 or register on-line at www.qcseminar.com

Registration INCLUDES – Sample Quality Control Plan (\$295 Value), Practical Guide to Compliance (\$55 Value), all course material and certificate. Register on-line to receive your materials in advance.

On-Line Workshop Opportunity - If you cannot physically attend, you can tune in for a live webcast of the workshop – the cost of this service is \$125 in addition to the seminar cost. You must have a high speed internet connection and a dedicated telephone line to take advantage of this.

Register on-line at www.qcseminar.com. Call 877-91 TRAIN with any questions.

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